

Please complete the form in **BLOCK CAPITALS** and tick where applicable. You will need to fill a separate form for each property you own.

Customer information

Customer name:

Property details:

Property ID:

(please refer to Invoice)

Email:

Contact no:

Customer credit card information

Name on credit card:

Billing address (credit card statement address):

Credit card number:

Expiration date: (mm/yy)

Type:

 Visa
 MasterCard

Issuing bank:

Payment details

1st Installment: Debit Date (dd/mm/yyyy)

Amount in AED:

2nd Installment: Debit Date (dd/mm/yyyy)

Amount in AED:

3rd Installment: Debit Date (dd/mm/yyyy)

Amount in AED:

4th Installment: Debit Date (dd/mm/yyyy)

Amount in AED:

Grand total in AED:

I hereby authorise Emaar Properties PJSC ('Emaar') to charge my credit card, details of which are provided above, for payment of the Community Service Fee against the above mentioned property. The bank is authorised to accept debit instructions coming directly from Emaar for the amounts detailed on the dates mentioned without further reference to me. I have carefully read the Terms and conditions below governing the operation of this transaction and accept that I am legally bound by them.

Signature

Date

Please attach:

1. Completed original form
2. Copy of credit card (front side)
3. Copy of your passport and visa or Emirates ID card

Terms and conditions

- 1) Emaar reserves the right to accept or reject any authorisation for Auto Debit at its discretion without the need for justification.
- 2) The customer assumes full liability that the above information provided by them is complete, accurate, true and reliable and Emaar is under no obligation to verify it.
- 3) It is the responsibility of the customer to ensure that sufficient funds are available in the account from which the payment is to be processed on the date the installment is due.
- 4) It is the customer's responsibility to ensure that the payment is correct and received by Emaar on time. Emaar accepts no liability whatsoever in this respect and is under no obligation to notify the customer of any outstanding, incorrect, rejected and / or declined payments, whatever the reason.
- 5) In the event of an outstanding, incorrect, rejected or declined payment for whatever reason, the customer will be liable to pay a Late Payment Fee at a rate fixed by Emaar.
- 6) Emaar may, at its discretion, levy a charge for each payment not processed due to insufficient funds on the credit card.
- 7) If any transaction is found to be incorrect, unauthorised or fraudulent for reasons beyond the customer's control, payment may be reversed. To avoid doubt, the customer remains bound to make the remaining payment to Emaar immediately.
- 8) Emaar will attempt to charge the credit card only twice within a time span of 24 hours in cases where authorisation from the bank has not been received.
- 9) The customer should notify Emaar in writing at least 15 working days in advance of any change in their personal information or credit card details given above. The written notice should be delivered personally by the customer to: Emaar Credit Control Department, Emaar Square, Building 2, Ground Floor, otherwise it will not be accepted.
- 10) Any payment not processed due to interrupted service or technological problems or errors beyond the customer's control shall not excuse him / her from his / her obligation to make the requested payment on the due date. Neither will it relieve him from his / her obligation to pay Late Payment Fees. The customer shall indemnify Emaar from any claim, action, damage, loss or expense incurred due to these reasons.
- 11) Emaar has the right (without liability) to suspend, terminate, modify fees or discontinue this transaction (whether temporarily or permanently) at any time at its discretion for any reason whatsoever without the need for justification or notification, including rejecting any processed payment. In such cases the customer will be obliged to make the payment(s) on the due date to Emaar, through other means acceptable to Emaar.
- 12) The customer may only terminate or cancel this transaction in writing and must give at least 15 working days prior notice. The written notice should be delivered personally by the customer to: Emaar Credit Control Department otherwise it will not be accepted. In case of termination or cancellation of this transaction, the customer remains bound to pay the installments on their due dates by other payment means acceptable to Emaar at the address mentioned in point 9. It will be the responsibility of the customer to apply for cancellation in case the property is transferred, to avoid credit card charges in the future.
- 13) Emaar will (but is under no obligation to) send to the customer an electronic receipt to their email address within five working days for payments processed as per their transaction. It is the customer's responsibility to maintain documents and receipts evidencing payment by this method.
- 14) The customer agrees to fully indemnify and hold Emaar, its subsidiaries, affiliates, shareholders, directors, representatives, agents and employees exempt from any claim, action, damage, loss or expense, which they may suffer or incur as a result of this transaction or as a result of a breach by the customer of these Terms and conditions.
- 15) The customer assumes all risks inherent to payments via credit card and will not hold Emaar, its subsidiaries, affiliates, shareholders, directors, representatives, agents or employees liable for any claim, action, demand, damage or loss as a result of this transaction.
- 16) Emaar has the right to amend these Terms and conditions at any time without the need for notification to the customer.
- 17) These Terms and conditions are supplemental to those provided in the Sales and Purchase Agreement and its schedules, which the customer has entered into with the vendor (subsidiary to Emaar) in respect of the sale / purchase of the property.
- 18) Emaar's failure to insist upon or enforce strict performance of any provision of these Terms and conditions will not be construed as a waiver of any provision or right.
- 19) These Terms and conditions are governed by the applicable laws in Dubai and any dispute arising thereof shall be referred to the courts in Dubai.

**For enquiries, please call 800 BURJ (2875) (within UAE) or +971 4 888 8801 (outside UAE)
or email us at BurjKhalifa@ecm.ae**